



REFUND AUTHORISATION FORM
(applicable for walk-in purchase only)

GOT7 2020 WORLD TOUR “KEEP SPINNING” IN KUALA LUMPUR
07th March 2020, 8pm, Axiata Arena Bukit Jalil

REFUND POLICY

1. Completed Authorisation Form must be submitted to GOT7.ticketing@starplanet.com.my between **17 February to 6 March 2020** in order for us to process the refund.
2. Only ticket(s) purchased through official Sale Channels will be honoured a refund. Full amount will be refunded as per Tax Invoice.
3. The refund will be processed from **15 March 2020** onwards by “bank-in via cheque”.
4. Customer will receive an official email notification upon successful refund.

Kindly complete the below information in order for us to proceed with the ticket refund:

Name of Ticket Purchaser	
NRIC / Passport	
Ticket Confirmation Number	
Total Amount Paid	
Contact Number	
Email Address	

Bank's Details:

Bank Name	
Bank Account Number	
Account Holder Name	

I hereby agree to above refund policy and there shall be no further claims against STAR PLANET SDN BHD or MYTICKET.ASIA on any amount for this event ticket(s) in the future.

Signature		Date	
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FOR INTERNAL USE

Reference _____ Refund Transaction _____ Date _____